

San Antonio Parrot Head Club and Parrot Heads in Paradise (PHIP)
Policy and Qualifications for Jimmy Buffett Concert Tickets
May 2008

The SAPHC is required to follow Parrot Head in Paradise (PHiP) ticket policies. If the SAPHC does not adhere to the PHIP ticket policy, the club could lose its charter and be ineligible for tickets the following year. Only members in good standing of a chartered club are eligible for the PHiP tickets. The SAPHC will be eligible for tickets only for the closest concert venue. The following is the sequence of events that take place after the announcement of a concert venue that includes SAPHC.

1. PHIP appoints a venue Ticket Coordinator and gives that Ticket Coordinator a deadline for submitting ticket orders. The number of tickets per venue is 300. Each club may be allocated a number of tickets based on the total membership of that club.
2. The Ticket Coordinator notifies the SAPHC point of contact of the deadline for requesting tickets. The total number of tickets available to the club and the exact price may not be known at that time.
3. The club point of contact must poll eligible members to find out who wants tickets. To be eligible a member must have dues paid and up to date as of the date of the request (i.e. the membership must not have expired or lapsed due to late payment of dues nor can a person join the club on that date in order to get tickets). Only one ticket per single SAPHC membership or two tickets per couple membership is allowed. If the number of tickets requested by members exceeds the number of tickets allocated, the club point of contact will use a Parrot Point list to determine who will get the tickets.
4. Once an eligible member requests a ticket and it is included in the club order, it is the same as that person purchasing a ticket through TicketMaster. The ticket is non-refundable and non-transferrable. The ticket must be paid for within a specified time or immediately after it is requested. If a person then is unable to use the ticket it can only be sold to another eligible club member, and not to the general public.
5. If time allows, the club point of contact collects money from those club members requesting tickets, then submits the number of tickets SAPHC orders to the Ticket Coordinator. However, due to the short deadline, the SAPHC point of contact may not be able to collect the money due prior to submitting the ticket order to the Ticket Coordinator. However, the club must pay for the total number of tickets requested, no exceptions allowed. If a member requests a ticket, then fails to pay for the ticket, that member will be ineligible to request PHiP tickets in following years and is held accountable for the ticket payment.
6. At least one week prior to the concert, the point of contact will receive the tickets from the venue Ticket Coordinator and will then distribute the tickets to the members that purchased the tickets.